

You've been diagnosed with cataracts or glaucoma and referred for treatment

What happens next?



West Yorkshire
Patients



The NHS Referral Support Service (RSS) is designed to help you choose your preferred cataract or glaucoma treatment provider after your optometrist has referred you for treatment.

To begin your eye care journey, follow these simple steps:

1

Once your optometrist has referred you for treatment, you will receive an SMS text message from the **NHS on behalf of West Yorkshire Health and Care Partnership**.

This message will include a link asking you to confirm a few details and ensure that you still wish to go ahead with cataract surgery or glaucoma treatment.

2

After confirming that you would like to continue, you'll have the opportunity to choose from a selection of 10 suitable, local providers for your care.

3

Once you have selected your provider of choice, your referral will be sent to them and they will contact you to arrange your appointment.



You have a legal right to choose any qualified NHS provider for your treatment.

If you don't have a mobile number, you will instead be contacted by telephone using your landline number if provided, or by email.

When you receive your patient choice communication, you must respond to it or your referral will not be processed.



Understanding your choices

If more than one provider is available, you can choose where you receive treatment. When making your decision, you may wish to consider factors such as:

How might my eyesight change after cataract surgery?

Take a look at the visual outcomes for each provider which should be published on their websites.

What has the experience been like for other patients?

Reviews on platforms such as Trustpilot and patient feedback can provide useful insight about where you choose to have your care.

How do I know I'll be receiving trusted, high-quality treatment?

Hospitals in England are independently assessed by the Care Quality Commission. Check ratings to assess the quality of care.

Is the location and accessibility convenient for me?

Assess whether providers offer parking and how quickly they can get you in for an appointment.



How can we help you?

Giving you quick, local access to NHS care.

SpaMedica provides NHS ophthalmology services at over 60 locations across the UK. Referred patients will be supported throughout their care journey, from assessment and treatment through to follow-up appointments.

Scan the QR code or visit our website to find out more about SpaMedica

spamedica.co.uk



We follow strict data protection laws (GDPR) and meet NHS standards. Rated and regulated by the Care Quality Commission (CQC).

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