

You've been diagnosed with cataracts and referred for surgery

What happens next?



Cheshire and
Merseyside Patients



The NHS Referral Management Services is designed to help you choose your preferred cataract surgery provider after your optometrist has referred you for treatment.

Your referral will be directed to the most appropriate care setting where you can choose where you have your treatment.

To begin your cataract care journey, follow these simple steps:

1

You will receive an SMS text message from 'NHS EYECARE' containing a link to the patient choice platform.

2

Once you click the link you will have an option to choose between 10 of your most local providers in Cheshire and Merseyside. The providers are listed by geographical distance from your home address.

3

Select your preferred choice of provider and the referral will be sent directly to the provider.

If you wish to choose a provider outside of the list shown, you can call Primary Eyecare Services on 0330 128 1599 to discuss your choice of provider.

Your chosen provider will then contact you within 48 hours to arrange the date and time of your appointment.



You have a legal right to choose any qualified NHS provider for your cataract surgery.

If you do not have a mobile phone number on file, you will receive patient choice communication via letter.

If you have not actioned your choice within two weeks of receiving the SMS text message, you will receive a phone call from 'Primary Eyecare Navigation Hub'.



Understanding your choices

If more than one provider is available, you can choose where you receive treatment. When making your decision, you may wish to consider factors such as:

How might my eyesight change after cataract surgery?

Take a look at the visual outcomes for each provider which should be published on their websites.

What has the experience been like for other patients?

Reviews on platforms such as Trustpilot and patient feedback can provide useful insight about where you choose to have your care.

How do I know I'll be receiving trusted, high-quality treatment?

Hospitals in England are independently assessed by the Care Quality Commission. Check ratings to assess the quality of care.

Is the location and accessibility convenient for me?

Assess whether providers offer parking or a free transport service, and how quickly they can get you in for an appointment.



How can we help you?

Giving you quick, local access to NHS care.

SpaMedica provides NHS ophthalmology services at over 60 locations across the UK. Referred patients will be supported throughout their care journey, from assessment and treatment through to follow-up appointments.

Scan the QR code or visit our website to find out more about SpaMedica

spamedica.co.uk



We follow strict data protection laws (GDPR) and meet NHS standards. Rated and regulated by the Care Quality Commission (CQC).

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