

You've been diagnosed with cataracts or glaucoma and referred for treatment

What happens next?



Greater Manchester
patients



The NHS Referral Management Services is designed to help you choose your preferred cataract surgery provider after your optometrist has referred you for treatment.

Your referral will be directed to the most appropriate care setting where you can choose where you have your treatment.

To begin your eye care journey, follow these simple steps:

- 1** You will receive an SMS text message from **'NHS EYECARE'** containing 2 links: one for the Primary Eyecare Services 'Find a Hospital' tool, and the second is a link to the Patient Choice Portal with a reference and passcode for you to access your personal referral.
- 2** To access your Patient Choice Portal, follow the Provider Choice link, enter your reference number and passcode, and click 'Find my referral'. You will then have an option to choose between 10 of your most local providers. The providers are listed by geographical distance from your home address.
- 3** Select your preferred provider from the drop-down box on the screen and click 'Confirm my choice'.
If you wish to choose a provider outside of the list shown, you can call Primary Eyecare Services on 0330 128 1599 to discuss your choice of provider and complete your booking.
- 4** Following step 3, you need to open the NHS app, select 'appointments' and then 'referrals' to choose an appointment date and time with your chosen provider.

If you don't have the NHS app, call Primary Eyecare Services on the number above.

If you choose to be treated at SpaMedica and would like to arrange free transport to and from your appointments, please follow steps 1 – 4 above and then call our Contact Centre on 0330 058 4280 to arrange this.

If you do not have a mobile phone number on file, you will receive patient choice communication via letter.

When you receive a patient choice SMS from 'NHS EYECARE' or a Patient Choice letter, you must respond to it or the referral will not be processed.



Understanding your choices

If more than one provider is available, you can choose where you receive treatment. When making your decision, you may wish to consider factors such as:

How might my eyesight change after cataract surgery?

Take a look at the visual outcomes for each provider which should be published on their websites.

What has the experience been like for other patients?

Reviews on platforms such as Trustpilot and patient feedback can provide useful insight about where you choose to have your care.

How do I know I'll be receiving trusted, high-quality treatment?

Hospitals in England are independently assessed by the Care Quality Commission. Check ratings to assess the quality of care.

Is the location and accessibility convenient for me?

Assess whether providers offer parking and how quickly they can get you in for an appointment.



How can we help you?

Giving you quick, local access to NHS care.

SpaMedica provides NHS ophthalmology services at over 60 locations across the UK. Referred patients will be supported throughout their care journey, from assessment and treatment through to follow-up appointments.



If you are diagnosed with Posterior Capsule Opacification and require YAG Laser Capsulotomy, the exact same process applies. You can follow these steps after being referred for treatment.

Scan the QR code or visit our website to find out more about SpaMedica

spamedica.co.uk



We follow strict data protection laws (GDPR) and meet NHS standards. Rated and regulated by the Care Quality Commission (CQC).

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