

You've been diagnosed with cataracts and referred for surgery

What happens
next?



North-East
London Patients



Moorfields 'Single Point of Access for Referral and Coordination' (SPARC) is designed to help you choose your preferred cataract surgery provider after your optometrist has referred you for treatment.

To begin your cataract care journey, follow these simple steps:

1

Once your optometrist has referred you for treatment, your referral will be reviewed by **Moorfields**, usually within 24 hours.

You will receive a letter about your referral, offering up to five suitable providers based on your postcode, listed alphabetically. The letter will explain how to choose your preferred provider in 1 of 3 ways using the reference number provided in your letter:

1. Online at www.nhs.uk/referrals
2. Through the NHS App
3. By calling the NHS Appointments Line on 0345 608 8888

If you selected a preferred provider with your optometrist, this will also be included in your options.

2

In some cases, you may also be contacted by phone, text, or via the NHS App, depending on your contact preferences. **Please ensure your GP has your up-to-date contact details so you can be contacted correctly.**

3

Once you have made your choice, your appointment will be booked and confirmed by letter.

If you don't respond to communications from **Moorfields**, an appointment will be arranged with the nearest available provider. If possible, your preferred provider choice will be used and appointment details will be sent by post.



You have a legal right to choose any qualified NHS provider for your cataract surgery.

When you are contacted, it's important to respond so that you are exercising your right to choose any qualified NHS provider for your cataract surgery.

If you would like to choose a provider not listed or change your selection, please call the NHS Appointments Line on 0345 608 8888.



Understanding your choices

If more than one provider is available, you can choose where you receive treatment. When making your decision, you may wish to consider factors such as:

How might my eyesight change after cataract surgery?

Take a look at the visual outcomes for each provider which should be published on their websites.

What has the experience been like for other patients?

Reviews on platforms such as Trustpilot and patient feedback can provide useful insight about where you choose to have your care.

How do I know I'll be receiving trusted, high-quality treatment?

Hospitals in England are independently assessed by the Care Quality Commission. Check ratings to assess the quality of care.

Is the location and accessibility convenient for me?

Assess whether providers offer parking or a free transport service, and how quickly they can get you in for an appointment.



We provide NHS-funded treatment under patient choice

Rated 'Excellent' by our patients

How can we help you?

Giving you quick, local access to NHS care.

SpaMedica provides NHS ophthalmology services at over 60 locations across the UK. Patients who are referred will be supported throughout their care, including assessment, surgery and follow-up appointments.

Scan the QR code or visit our website to find out more about SpaMedica

spamedica.co.uk



We follow strict data protection laws (GDPR) and meet NHS standards. Rated and regulated by the Care Quality Commission (CQC).

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